Username, Password, Email, eServices, Blackboard

User ID/Username
Each person has a unique user ID/username. If you do not know or forget your user ID/username, use the Find User ID/Username link at my.icc.edu.

Default Passwords
Need help with a Password? Call the Help Desk at (309) 694-5457.

Email: ICC@ followed by the last 5 digits of your social security number (for example, ICC@56789).
eServices: passwords are randomly generated; check your email or call the Help Desk at (309) 694-5457.

Blackboard
1) Visit icc.edu and click Blackboard from the MyICC drop down menu OR go directly to http://courses.icc.edu/
2) Enter your username and password. If this is the first time you are logging in to Blackboard, your password is the default, ICC + last 5 digits of your SSN. Changing your email and eServices passwords does not change your Blackboard password. Your Blackboard password does not expire.
3) Click Login. Courses available to you will be listed in the My Courses module.

To change your Blackboard password:
1) Click on the Personal Information link in the Tools area of Blackboard @ ICC
2) Click Change Password

For best results, use either the Google Chrome or Mozilla Firefox browser to access Blackboard.

Tips for managing ICC email...

OWA App for ICC Email
The OWA App (Outlook Webmail App) is available for iPhone and Android. Look for it in your app store. Once installed, simply enter your ICC email address and password. The app should find your account on ICC’s server.

When you open the app for the first time, we recommend allowing notifications to get indicators on the app when new ICC email arrives. We recommend not allowing the app to access your contacts.

Bulk Deleting Emails
If your ICC email account has been accumulating messages, you may bulk delete the entire mailbox. Once logged in to email, go to the folder list on the left, right-click the Inbox folder, and select Empty folder.

How-to instructions for eServices:
icc.edu/tlc > Early College Instructor Technology

For assistance with using email, eServices, or Blackboard, contact the ICC Teaching and Learning Center:
(309) 694-8908  •  tlc@icc.edu  •  Room 240A, East Peoria Campus