

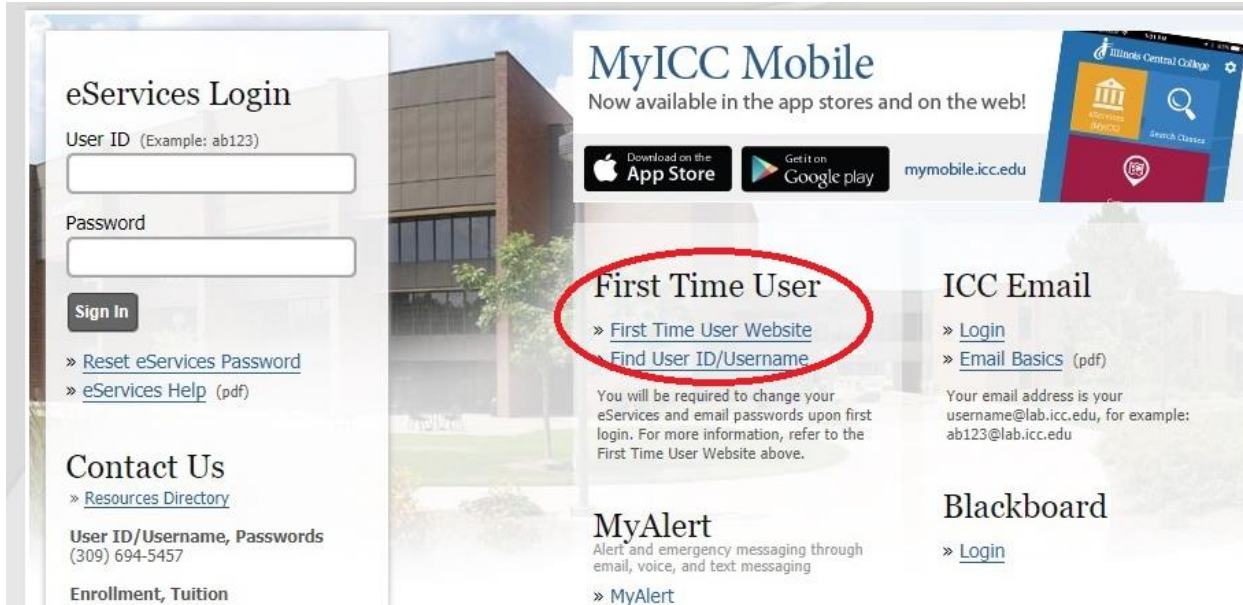
Blackboard Help

Blackboard is ICC's online learning management system. Instructors may use Blackboard for syllabi, course materials, and an online gradebook.

ICC recommends using [Google Chrome](#) or [Mozilla Firefox](#) with Blackboard

DON'T KNOW YOUR USERNAME?

Go to my.icc.edu and click on [Find ID/Username](#)



The screenshot shows the Blackboard login page. On the left, there is an 'eServices Login' section with input fields for 'User ID (Example: ab123)' and 'Password', a 'Sign In' button, and links for 'Reset eServices Password' and 'eServices Help (pdf)'. Below that is a 'Contact Us' section with a 'Resources Directory' link and contact information for 'User ID/Username, Passwords (309) 694-5457' and 'Enrollment, Tuition'. On the right, there is a 'MyICC Mobile' banner with download instructions for the App Store and Google Play, and a mobile app preview. Below the banner is a 'First Time User' section with a red circle around the 'First Time User Website Find User ID/Username' link, and a 'You will be required to change your eServices and email passwords upon first login...' notice. To the right of that is an 'ICC Email' section with 'Login' and 'Email Basics (pdf)' links, and a note about email addresses. At the bottom right is a 'Blackboard' section with a 'Login' link. At the bottom center is a 'MyAlert' section with a 'MyAlert' link.

FIRST TIME LOGGING IN?

Use the default password, ICC plus the last **five** digits of your social security number, for example: ICC12345

FORGOT YOUR PASSWORD?

Visit the [Blackboard homepage](#) and select the **Forgot Your Password?** link below the log in fields. You must be able to access your ICC email account and provide your email address or username to reset your Blackboard password.

PASSWORD RESET HOTLINE: (309) 694-5457