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Academic Affairs

Academic Services

Academic Support Center

The Academic Support Center welcomed Marcia Bolden as its new ASC & SI Manager in June. Marcia most recently worked as an instructor in the WEI program at ICC, but had previous experience for over 10 years as the TRIO Upward Bound Director.

Marcia is working quickly with the current staff to prepare the Academic Support Center for the fall 2022 semester. High priorities for Marcia include training, establishing new partnership groups across campus and reinvigorating existing ones, and teambuilding.

Library

ICC was recently selected to participate in the Association of American Colleges & Universities' Institute on Open Educational Resources. The Institute "will help teams of faculty, staff, and administrators design and implement a campus transformation strategy to accelerate campus OER plans for large scale engagement and adoption." The year-long Institute includes professional development workshops, a faculty mentor assigned to the ICC team, and a capstone presentation on the team's progress.

Jessica Bastian, Digital Services Librarian, will serve as the project manager for the Institute team. Additional team members include: James Decker (Professor, Humanities), Vijayalakshmi Varadarajan (Associate Professor, Physics), Lydia Elliott (Manager, Teaching & Learning Excellence), Lonetta Oliver (Dean, Humanities), Michelle Weghorst (Dean, BLIS), and Cate Kaufman (Dean, Faculty Development & Learning Innovation). The team's work will integrate with the OER/Textbook Committee's plan for the year.

Additionally, Daniel Fuertges (Campus Librarian) is serving as sub-grant coordinator for the Consortium of Academic & Research Libraries in Illinois (CARLI). Support for the Creation of Open Educational Resources (SCOERs) subgrant that was awarded to ICC. The project team will develop and deliver OER for the HLTH 112 course. Additional team members include: Lari LaBello (Nursing Assistant Program Coordinator), Jessica Blackmore (Nursing Assistant Program Coordinator), Jessica Bastian (Digital Services Librarian), Jennifer Costa (Professor, Art), and Kendra Moutrie-Belk (Access Services Coordinator). In July, ICC will receive a 3D printer, funded by the grant, to produce a 3D printed brain depicting severe Alzheimer's disease as part of course assignments.

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Teaching & Learning Excellence



We are glad to introduce the Center for Teaching and Learning Excellence (TLE). In an effort to revitalize the current program, renovations are underway in the Academic Building where the TLC was located. In addition, the team is supporting the needs of faculty's professional practice by developing a yearlong calendar of foundational teaching and learning strategies.

Dr. Lydia Elliott, (EdD) is the new Manager of TLE. Lydia is responsible for developing and implementing sustainable programs to equip new and existing faculty with high-impact strategies for better student engagement, successful learning outcomes, and student retention.

Jeff Maston, (MS) is the Analyst for Academic Support for TLE. Jeff is responsible for analyzing, implementing, and evaluating educational technology tools to aid in course management and course delivery within a learning management platform.

Heather Tharp, (MS) is the instructional coordinator for TLE. Heather is responsible for investigating and sharing evidence-based strategies to support student learning and providing training for instructional design, instructional technology and instructional innovation.

TLE NEWS: On July 14th, the Center for Teaching and Learning Excellence (TLE) will sunset Blackboard and continue to provide training for the new Learning Management System known as Canvas. In the last two weeks, 12 training sessions were hosted either virtually or in-person, with 34 learners in attendance. TLE will host 23 additional sessions this month, with 37 learners registered for attendance.

Agricultural and Industrial Technologies

Skills USA Contest for Heating, Ventilation, Air Conditioning and Refrigeration (HVACR)

ICC had three students compete in the Skills USA Illinois competition back in April. The contest included a series of testing stations designed to assess skills identified by industry HVACR standards. Industry equipment used during the workstations portion of the contest may include but is not limited to: ice machines, refrigerated display cases, small package HVAC units, furnaces and split-system air conditioning and/or heat pump units and geothermal units.

In preparation, the participating students stayed after class for 3 hours on Wednesdays beginning in February. This extra work paid off as ICC Student Nathan Wiese won the state competition!

Nathan graduated in Spring 2022 with HVAC Residential Installer, HVAC Technician, and Commercial Refrigeration Technical certificates, and is now employed in East Peoria at

One Hour AAA Northgate. After graduating, Nathan would go to Dirksen Hall at the East Peoria campus after work on Tuesdays and Thursdays for 3 hours each day to prepare for the Skills USA National contest. His hard work was rewarded with a silver medal in Atlanta on June 24.

Business, Legal, and Information Systems

Phi Beta Lambda

ICC was lucky to have a particularly outstanding group of students this year in Phi Beta Lambda. On June 24, Raena Holloway, Gina Gavino-DaCosta, Cassie Keller, Sarah Bougie, and Associate Professor, Ray Kowalczyk took off to Chicago for Phi Beta Lambda's National Leadership Conference. They hit the ground running at the Opening Ceremony where Sarah had the honor of singing the National Anthem. You can view a video I took of that [here](#).



The next few days were filled with competitive events against other colleges across the nation, and by night they were able to explore Chicago. Their hard work paid off at the awards ceremony:

- Cassie won 1st place in Cost Accounting
- Gina won 3rd in Digital Media
- Raena won 3rd in Marketing Concepts

Mind you, they placed while competing at the national level and against juniors and seniors in universities. This is a great victory for Illinois Central College. A huge “thanks” to Ray, as well as his co-advisors and faculty members, professors Scott Paulsen and Jennifer Spengler for all their time and efforts.

Health Careers

Health Careers Faculty and Students Save Lives!

College for Kids Health Careers Camp was held on June 26-28 from 8:30-noon. The 14 students who attended received a wonderful hands-on experience learning what working in a health care field might be like. The Health Careers faculty and staff and some students made this experience fun and informative!

The first day of camp, the students experienced what it's like to be an EMT. ICC EMT students hooked up one young camper to the EKG machine and knew from what was displayed that the boy had an abnormal, irregular heart rhythm. They promptly called faculty Mike Dant and Mike

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Irrera over to check the results. They asked the camper a few questions and ran the test again. The same results came up. Without alerting the young camper, Mike Dant calmly consulted with

College for Kids staff to get the phone number of the camper's mother. He told the mom about the EKG results and suggested she get her son into the doctor that day.

The mother later reported that her son was tentatively diagnosed with "prolonged QT syndrome" which is a cardiac rhythm abnormality that can cause fast heart rates and even sudden death. Not curable but treatable with meds and sometimes surgery. The boy was back the next day and the mother was grateful, not only for the quick catch by students and faculty but by their professionalism and the way they handled the situation with her son.

Academic Affairs Faculty and Team Recognition

Dr. Chuck Swaim, Executive Vice President of Academic Affairs

At the Annual Illinois Community College Board (ICCB) Chief Academic Officers Retreat held at Heartland Community College, Dr. Chuck Swaim was elected to serve as the Vice President for the Illinois Chief Academic Officers for 2022-23. He will then serve as the state president for the following 2023-24 year.

Dr. Lonetta Oliver, Dean of Humanities

As part of a team from ICC and Illinois Valley Community College, Dr. Oliver will be presenting on Smart and Re-Start at the joint conference of the Illinois Council of Community College Administrators and the Illinois Community College Faculty Association in November.

Professor Cheryl Resnick

Cheryl Resnick, Earth Science Professor, has published her first article. Below is the information and access to the article.

<https://onlinelibrary.wiley.com/doi/abs/10.1002/cc.20525>

Student Success

Athletics:

Summer athletic camps continue to have athletes from elementary to high school age coming to the CougarPlex and our outdoor facilities weekly. Volleyball, women's basketball, and men's basketball camps were run through June, while baseball and softball skills camps are going on in July. High school leagues for volleyball and girls' basketball were run through June and a second volleyball high school league is beginning for the month of July.

Our fall sports athletes will be on campus to begin their team practices on August 1.

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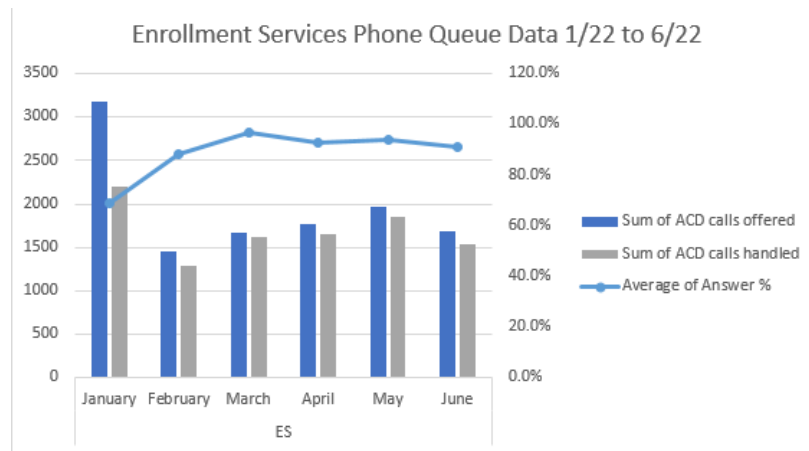
Advisement:

Director of Advising Karhmen Feurtado was promoted to a new position at the college, Community Outreach Manager in Admissions. A search is underway for a new director of advising.

We continue to work with InsideTrack on capacity building for our student success advising. Fourteen ICC employees have been certified through InsideTrack’s certified Foundational Coach Training, with others still participating in training and certification processes. InsideTrack recently released a case study highlighting their work with ICC, which can be found here: <https://www.insidetrack.org/resources/case-study-illinois-central-college/>

Enrollment Services:

Enrollment Services phone data summary for the first six months of 2022:



Offered: Our trend of diminishing numbers of calls offered during the same period of the prior year continues. 2022 represents a 10% decrease in calls offered as compared to 2021.

Handled: Calls handled remain about even with 2021 from January to June with the exception of the month of March. In March, there was an 8% uptick of calls handled from the prior March.

Answer Rate: The answer rate for January and February of 2022 was about even with January and February of 2021. The average answer rate for January and February of 2022 was 79%. The average answer rate for January and February of 2021 was 80%. The answer rate increased by 5%, 4%, 16%, and 32% for March, April, May, and June, respectively, over the same months of the prior year. The average answer rate for March to June of 2022 was 94%. The average answer rate for March to June of 2021 was 83%. The average answer rate for the first six months of 2022 is 89%. The average answer rate for the first six months of 2021 is 82%.

In March 2022, the enrollment services manager initiated the practice of monitoring/managing the queue performance in real-time through the use of Mitel Contact Call Center.

Student Life

Student Life is proud of the students' commitment to learning throughout the summer.

June 24-28: PBL (Phi Beta Lambda) members attended a National Leadership Conference in Chicago, Illinois where four students competed in several events, attended workshops, and explored the city in their free time. One student, Sarah Bougie, had the opportunity to sing the National Anthem at the awards ceremony. The following awards were given:

- Gina Gavino-DaCosta – 3rd place in Digital Media
- Raena Holloway – 3rd place in Business Sustainability (Team)
- Cassie Keller – 3rd place in Business Sustainability (Team), 1st place in Cost Accounting

Workforce & Diversity

Diversity

The TRIO UpwardBound Summer Bridge program is well underway! In the first 3 weeks of our summer academy, students have had the opportunity to visit Midwest Engineering in East Peoria, the STEM Department at Bradley University, the ICC Health Careers and Dental programs, and volunteered at Wildlife Prairie Park. Students also had the opportunity to dissect a small shark through the OSF JUMP Simulation Center and have also attended college visits to ISU, Eureka College, Quincy and Harris Stowe. Kudos to Director Sandy Arreguin and Success Coach Cassie Tyler for incorporating fun and educational activities that also address community service.

ICC (Health Careers and Dental)



Wildlife Prairie Park – Volunteering and Clean-Up

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Marketing

Admissions projects completed this month included: mailing three of four direct mail touches to current students not enrolled, applicants not enrolled, stop outs and prospects and the monthly High School Counselor and CBO e-newsletters. Also supported advertising and messaging to the above groups.

Supported the two General Campus Visit Days, Culinary Visit Day, Ready to Work

Illinois Central College

Summer
CAMPUS VISIT DAYS

Explore 150+ Programs of Study • Meet ICC Students & Faculty
Learn about Scholarships & Financial Aid • Take a Campus Tour

GENERAL STUDIES
JUNE 2 - JUNE 30

CULINARY ARTS
JUNE 8

READY TO WORK EXPO
JUNE 9-10

REGISTER TO VISIT AT icc.edu/visit

PHOTOGRAPHY / VIDEO

Photography included event photography of Summer Campus Visit Days, Botanical Gardens, classroom photography, and campus photography to build photo library.

Videography included creation of ICC Spotlight with Joe Chianakas. Marketing also completed video editing for the monthly Town Hall, and the All-College Update.

SOCIAL MEDIA

The primary focus of social media content was promoting fall enrollment, Summer Campus Visit Days, ICC Coffee Meetups, and event photography.

Facebook					
	Post Reach	Fans	Engagement	Posts	Website Clicks
June 2022	72,016 ↓	14,334 ↑	2,279 ↓	34 ↓	738 ↑
June 2021	91,362	13,887	5,654	44	678

Engagement was driven by various promotional posts for fall enrollment and campus visit days. Our top performing posts were the National Mascot Day (Cosmo Cougar), the DPET Truck Donation, the D2 Michael student success story, and Jim Thome and Lorene Ramsey being inducted to the NCJAA Hall of Fame.

Facebook and Instagram ads included boosted posts on fall enrollment and are performing very well.

	Instagram				Twitter			
	Posts	Followers	Engagement		Tweets	Impressions	Followers	Mentions
June 2022	27 ↓	2,102 ↑	519 ↑		18 ↓	4,001 ↓	3,094 ↑	8
June 2021	29	1,855	401		26	9,527	3,000	8

We are also currently running YouTube ads centering on enrollment and they are performing very well.

	LinkedIn				YouTube			
	Posts	Impressions	Engagement		Views	Watch Hours	Subscribers	Impressions
June 2022	26 ↓	19,495 ↓	651 ↑		125,904 ↑	588 ↑	642 ↑	3,367 ↓
June 2021	36	24,390	400		1,056	88.6	420	5,780

Our TikTok creator account is growing and saw a large increase in followers last month.

	Tik Tok						
	Followers	Views	Likes				
June 2022	346	376	6				

June 2022 ADMISSIONS REPORT

The office welcomed Karhmen Feurtado as our new Community Outreach Manager. She will coordinate many of our efforts in working with Community-Based Organizations and events. Karhmen brings a wealth of experience to the position. She is well known in the community and understands what it takes for students to be successful. We are excited about this new position and the opportunities it presents.

On campus, we had two General Visit days, one in Peoria and the other in East Peoria. We also conducted a program-specific event with Culinary Arts and then an event showcasing many of our certificate programs at our Ready-to-Work event. In all, we had over 120 RSVPs for all of the events.



We also received fifty-six reservations for daily visits with admissions reps, the highest number in four years.

Off-campus, to bring ICC into the community, we offered five Coffee Meet-Ups where ICC Staff meet with prospective students in coffee shops in central Illinois. We met with sixteen students at four of the five locations.

We also attended three-weekend community events (Juneteenth, Baccalaureate at St. Paul Church, and Peoria Schools Celebration at Glen Oak School). Admissions and staff members from Workforce Development and Trio met with dozens of families in the community.

Daily activity continues with 227 new applications for admission, engaging almost 950 calls with the Admissions Staff, and nearly 800 calls to the information desk.

Administration & Finance

Finance

The Accounting department is currently working to close the fiscal year and prepare for the annual financial audit which will commence in early August. There are still several sizeable year-end adjustments for FY 2022, including the medical reserve adjustment, anticipated additional Corporate Personal Property Replacement Tax (CPRPT payment), accounts payable entries, and receivables / tuition adjustments. Because these adjustments will have a significant impact on FY 2022 financial results, unaudited June financials will be presented at the August Board of Trustees meeting. Preliminary results are consistent with projections previously shared with the Board.

Human Resources

Human Resources participated in Mayor Ali's Summer Youth Internship Program for 14–15-year-old youth. We were assigned a young man named Will Hudson from June 6 – July 15. Will was an absolute gem to host! He did whatever we asked of him with a smile on his face! Will was able to jump in and assist with our project of digitizing paper files and completed several rows of files in the short time he was here!



Facilities

Facilities has several projects that in different phases of development.

- **Renovate Courtyard** - CDB Project - In Design – Terra Engineering – Design Options presented - Terra has put together a new design & budget plan based on recommendation. Two Phases recommended. College has forwarded funding approval to move ahead.
- **Replacement of Architectural Panels Edwards & Walk over Bridge** – Project is Substantially Completed.
- **Edwards/Student Center Renovation** - CDB Project – Bailey-Edwards Design – Progressing with meetings regarding design, layout and features with stakeholders and departments. College has communicated to CDB & Bailey-Edwards Design that the A&E needs to incorporate in their design the replacement of the Windows/Glazing and Architectural Panels on the front of the Edwards building in their updated design.
- **Workforce Sustainability Center** - CDB/EDA Project – DKA Engineering - PJ Hoerr Construction - Project has started – In Construction. Estimated Spring 2023 completion.
- **EDA Grant - Workforce Upgrades** – Received Approval of Grant - College accepted the grant and have scheduled a Post Award meeting with the EDA to go over next steps. A&E RFP advertised – Two responses/submittals which are being reviewed by section panel.
- **AG/Storage Shed** – Design – DKA Engineering – In design – this project is close to being ready to advertise when all funding is secured. We are finishing up the design of this project to be advertised late summer early fall.
- **Pond Restoration/Reclamation** – In Design - Hitchcock Group -Terra Engineering & MWEA – working design

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- **Collaboration Classrooms/Group Study Room Upgrade** – Design-Concept Project – DKA
- **Life Safety 2021/2022 - New Pedestrian Bridge** - MWEA - Contractor Stark Construction – Construction installation June 15 – early August 2022 – On schedule
- **Life Safety 2022- Replace 6 Air Handler Units HVAC AIT Bldg.** – MEP - In design 2022
- **Life Safety 2022 – Elevator Modernization** - Upgrade two additional elevators - Kone Elevator- Construction Summer 2022 - Equipment/Parts on order
- **Life Safety 2022 – Pavement Resurfacing** – Resurfacing, Sidewalk/Concrete, Crack Sealing & Striping repairs in progress. The majority of this work has been completed. Rt 24 entrance/exit has been milled and scheduled to be resurfaced week of 7/11/22.
- **Life Safety Horticulture Lab Greenhouse Upgrades** – Upgrades – Construction Started June 6th, 2022 – Project to be finished by 7/22/22.
- **Life Safety Add Additional Boiler to the Peoria Campus** - MEP – Had pre-construction meeting 6/29/22. Work to begin – removing old steam boiler mid-July & starting some valve work prior to classes starting in Aug – New boiler won't be in until mid-October. Remainder of work will be completed when boiler comes in.
- **Life Safety Academic Restroom Upgrades** - In-house upgrades of two restroom East Peoria – Construction Summer/Fall 2022
- **Life Safety AIT Bridge Painting & Repairs** – MWEA In Design – Bridge work Awarded Aupperle Construction. Construction to start late July.

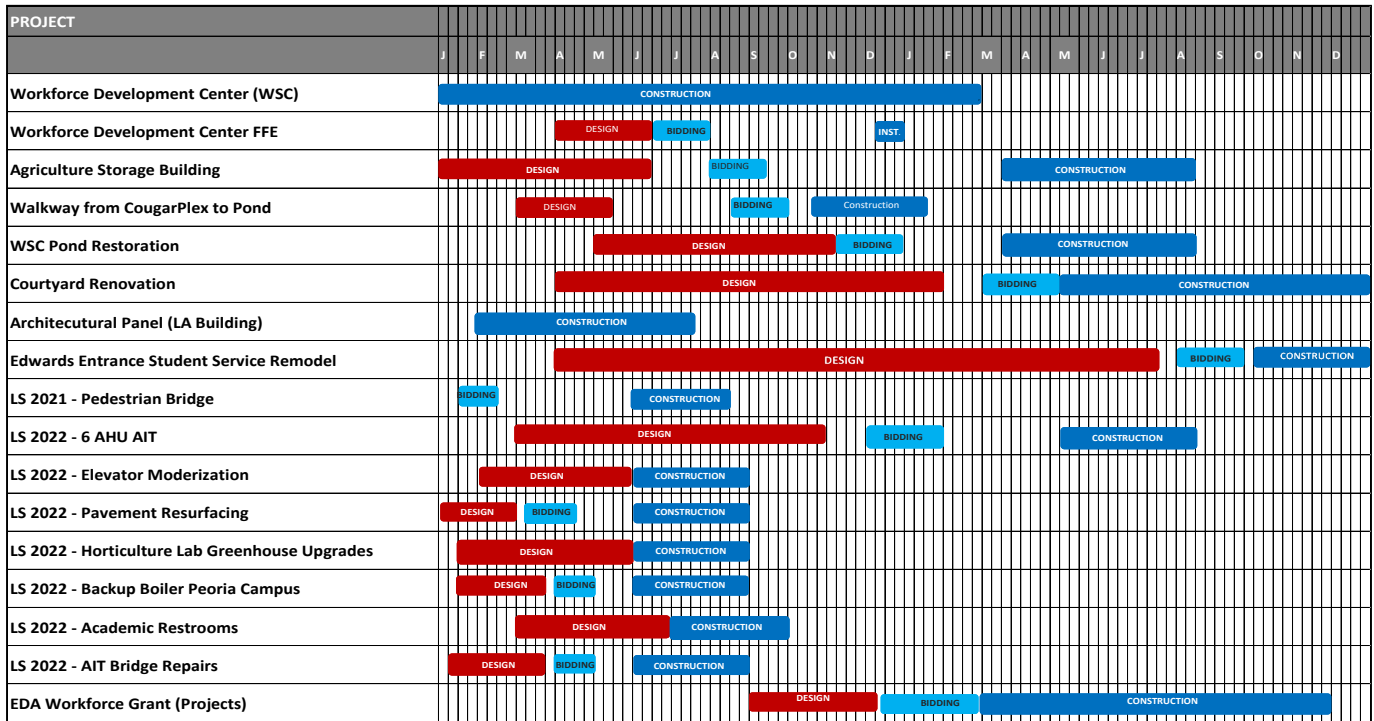
BOARD OF TRUSTEES NEWSLETTER

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Monthly Project Status Report CDB Projects - July 2022						
CDB Projects	Project Description	Funding Source	Consultant	Budget - Estimate	Project Status	Project Remarks
Replace Architectural Panel - Edwards Bldg. & Walk Over Bridge	Replace Architectural Panel & Windows - New Signage	CDB/Life Safety	IDG	\$650,000	Project Complete	Project is Substantially Completed
Library Admin Bldg. Front Renovation	Renovate LA Bldg. front entrance design new entrance	CDB/Life Safety	Bailey Edwards Design	\$6,885,066	Project In Design	Project in Design - Bailey-Edwards A&E - Design meetings in progress
Bridge Repair Nature Court	Paint and Structural Repair - Nature Court	CDB/Life Safety	Midwest Engineering (MWEA)	\$250,000	Project Complete	Project Complete
Courtyard Renovation	Remove courtyard concrete update and address ADA issues	CDB/Life Safety	Terra/DKA	\$1,157,189	Project In Design	Project in Design Terra Engineering A&E - Final Design in progress
Workforce Sustainability Center	New Construction Workforce training	CDB/Life Safety	DKA	\$11,500,000	In Construction	Construction has begun - Substantial completion-Spring-2023
2021 - Tax Levy (Life Safety Funding Projects) July 2022						
Tax Levy (Life Safety Funding Projects) Projected 2021	Project Description	Funding Source	Consultant	Budget - Estimate	Project Status	Project Remarks
Renovate/Replace Pedestrian Bridge East Peoria	Pedestrian Bridge has structural issues and needs replaced.	Life Safety	Midwest Engineering Prof. (MEP)	Replace - Award-\$1,078,092	Construction Start	Award - Stark Excavation Construction Estimated Completion mid Aug 2022
Security Camera Upgrade	Upgrade current camera inventory technology	Life Safety	In House	\$90,000	Project Complete	Project Complete
2022 - Tax Levy (Life Safety Funding Projects) July 2022						
Tax Levy (Life Safety Funding Projects) Projected 2021	Project Description	Funding Source	Consultant	Budget - Estimate	Project Status	Project Remarks
Replace 6 Air Handlers AIT Building	Replace 6 AHU's that are in excess of 45 year old.	Life Safety	Midwest Engineering Prof. (MEP)	\$1,217,450	In Design MEP	In Design 2022- Installation 2023
Elevator Repairs/Upgrade	Upgrade/modernize two additional elevators	Life Safety	Kone - Elevator	\$375,000	In Design by Kone	Materials on Order - Construction Summer 2022
Horticulture Lab/Greenhouse Upgrades	Repair/replace structural sidewalls, swamp coolers& shades	Life Safety	Designed by Contractor	\$225,000	Construction Started	Project is Substantially Complete - Working through Punch List
Academic Restroom Upgrades	Upgrade finishes on Academic Restrooms	Life Safety	In- House	\$150,000	Design In-House	Construction Summer/Fall 2022
Back-Up Boiler Peoria Campus	Add additional Boiler for Backup to current system	Life Safety	Midwest Engineering Prof. (MEP)	\$250,000	Project Awarded	Projected awarded - Initial Construction to begin mid July 2022 - New Boiler delivery Mid Oct 2022
General Repairs & Painting AIT/Nature Court Bridges	AIT Pedestrian Bridge general repairs & bridge repainted.	Life Safety	MWEA - Midwest Engineering	\$450,000	Project Awarded	Bridge/ Repair & painting to begin late July 2022
Pavement Resurfacing, concrete Replace & Crack Filling - Phase 6	Mill and replace asphalt & concrete pavement surfaces.	Life Safety	MWEA - Midwest Engineering	\$1,000,000	Construction Started	Majority of work completed substantial completion by end of July 2022

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Project Scheduling



Foundation

Trustee meeting - July 2022

The ICC Educational Foundation is proud to announce we have made over 640 scholarships available to the ICC students totaling more than \$1.1 million for the 2022-2023 school year. This is the most named scholarships the Foundation has offered in one academic year. As a reminder, the Foundation scholarship application (icc.edu/scholarships) has been reopened for the 2022-2023 academic year to accept additional applicants. Priority will be given to those students who completed the scholarship application by the original March 1, 2022 deadline. The scholarship application will accept new applicants now through September 30, 2022 for any remaining scholarships for the Fall 2022 and Spring 2023 semesters. For the first time ever, the scholarship application will now remain open year-round transitioning to award students for the 2023-2024 academic year on October 1, 2022. We look forward to assisting students on their higher education journey.

Save the Dates:

The ICC Educational Foundation Board of Directors and ICC Board of Trustees annual reception is scheduled for Wednesday, September 21, 2022 following the Educational Foundation’s September board meeting. Invitations will be mailed in August.

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Mark your calendars for the 2022 Community Celebration on Thursday, October 27, at the Peoria Civic Center. Join us for a celebration of all the ICC Educational Foundation scholarship recipients and those who invest in their futures. Contact the Foundation offices for more information at foundation@icc.edu. Invitations will be mailed in September.